

March 5, 2020

BY HAND DELIVERY AND ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4770 – Application of The Narragansett Electric Company d/b/a National Grid for Approval of a Change in Electric and Gas Base Distribution Rates
Low-Income Monthly Report – Revised January 2020

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed one original and nine copies of the Company's Revised Low-Income Monthly Report for January 2020 in the above-referenced docket.

Per the PUC's request, the Company is providing the revised report for January 2020 to reflect twelve months of data dating back to January 2019. Additionally, the Company has provided the revised report on 11 x 17 paper per the PUC's request.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2121.

Very truly yours,

Raquel J. Webster

Enclosure

cc: Docket 4770 Service List Kevin Lynch, Division Jonathan Schrag, Division John Bell, Division Al Mancini, Division Christy Hetherington, Esq. Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

	1	Jan-19		Feb-19	9	Mar-19	Apr-19	I	May-19	Jun-	19	Jul-19	I	Aug-19	ı	Sep-19	I	Oct-19		Nov-19		Dec-1	9	Jan-20
		Electric	Gas	Electric	Gas	Electric Gas	Electric G	as	Electric Gas	Electric	Gas	Electric	Gas		Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric Gas
	General Residential																							
1	Number of Residential Accounts, includes discount rate and AMP accounts (Active and Final)													1,544,054	673,003	1,556,266	684,193	1,563,810	688,694	1,570,469	693,002	1,575,534	696,020	1,581,835 699,687
1.a	Number of ACTIVE Residential Accounts, includes discount rate and AMP accounts														241,601		249,571	440,543	250,224	441,292	251,208	441,787	251,875	442,083 251,969
1.b	Number of FINAL Residential Accounts, includes discount rate and AMP accounts	450 557 450 40	0 - 40 400	455 555 200	52.252.770	Å54 000 004 45 044 544	A44 CO4 CC7 A24 7	705 424	420.054.024.	440,000,440	442.570.577	455.044.004	2 007 400		431,402		434,622		438,470		441,794	1,133,747	444,145	1,139,752 447,718
3	Fotal Billed, does not include ESCO Average active residential account bill (line 2 / line 1.a)	\$58,557,153 48	8,542,102	2 \$55,566,398	52,252,778	\$51,089,204 46,811,514	\$41,601,667 \$31,7	/06,434	\$39,854,921 \$20,929,9	/5 \$40,888,418	\$12,670,677	\$55,944,884 \$8	3,837,403	\$70,107,774 \$8, \$161.58	\$36.18	\$54,248,607 \$8, \$123.27	,895,904 \$35.64	\$41,340,505 \$10	\$43.72	\$41,385,355 \$1 \$93.78	\$78.36	\$50,576,624 \$ \$114.48	\$141.23	\$60,515,378 \$46,331,683 \$136.89 \$183.88
4	Fotal Receipts	\$25,163,532 \$16	6,775,688	8 \$26,649,529 \$	17,766,352	\$28,493,266 \$18,995,511	\$26,755,659 \$17,8	337,106	\$22,088,232 \$14,725,4	38 \$17,602,984	\$11,735,323	\$19,717,396 \$13	3,144,931	\$22,527,664 \$15,				\$20,350,515 \$1		\$17,089,396 \$1		\$21,102,488 \$		\$24,069,568 \$16,046,379
5	Total Number of Accounts Protected through SPECIAL PROTECTIONS	0	C	0	0	0 0	0	0	8,160 5,03		5,034	0	0	6,758	4,258	6,932	4,392	6,898	4,381	6,932	4,404	6,698	4,253	6,731 4,283
6 6.a	Number of Standard Accounts Protected	0	C	0	0	0 0	0	0	5,720 3,44 1,972 1,3		3,482 1,350	0	0	3,783 1,059	2,275 733	3,888 1,100	2,360 761	3,899 1,090	2,473 764	3,911 1,092	2,583 791	3,970 1,029	2,535 733	4,008 2,569 1,060 753
6.b	nfant							-	850 6		587		-	311	200	281	194	304	218	307	234	325	224	329 222
6.c	Handicapped								1,487 83	32 1,491	841			464	227	522	257	482	267	496	282	287	157	287 165
6.d	Nelfare								0	1 1,420	695			0	0	0	0	0	0	0	0	0	0	0 0
6.e	Unemployed Seriously ill								21 1.390 6	9 0 77 21	1 0			17 1.932	5 1.110	18 1.967	5 1,143	2.005	1,219	2.002	1,272	2,316	5 1,416	13 5 2,319 1,424
7	Number of Low-Income Accounts Protected	0	C	0 0	0	0 0	0	0	2,440 1,53		1,552	0	0	2,975	1,983	3,044	2,032	2,999	1,908	3,021	1,821	2,728	1,718	2,723 1,714
7.a	Elderly								681 4:		441			785	505	800	529	778	508	794	489	714	451	727 463
7.b	nfant								528 42	151	403			414	336	422	349	408	332	409	317	349	286	326 272
7.c 7.d	Handicapped Welfare								760 4	54 761 1 467	467 237			494	294	519	323	530 0	304	547 0	302 0	307	166	319 168 0 0
7.e	Jnemployed			1			1	-+	14	4 0	1		-	3	2	3	2	3	2	3	1	2	1	1 1
7.f	Seriously ill								457 23	27 13	3			1,279	846	1,300	829	1,280	762	1,268	712	1,356	814	1,350 810
	Delinquency (Includes Active and Pending final accounts)																							
8	Number of delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill	41,483	27,637	7 40,932	26,716	41,250 27,875	44,019	27,307	38,185 21,4	71 34,568	17,489	40,596	18,941	44,083	17,630	46,110	16,909	56,358	24,930	44,178	22,606	56,469	33,969	36,027 23,551
8.a	Number of accounts reported above that have an active DPA	1,272	1,061		1,134	1,533 1,401		1,117	1,233 50		534	1,352	444	1,759	301	2,253	332	1,369	291	888	361	727	468	1,163 901
8.b	Number of accounts reported above without an active DPA	40,211	26,576	39,490	25,582	39,717 26,474	42,512	26,190	36,952 20,9	11 33,390	16,955	39,244	18,497	42,324	17,329	43,857	16,577	54,989	24,639	43,290	22,245	55,742	33,501	34,864 22,650
0	Dollar Value of delinquent accounts with oldest arrears aged 30-59 Days after issuance	\$12.201.160	8 640 224	6 \$12.402.642 \$	10 450 764	\$12 520 10E \$12 174 E45	\$13.202.006 \$44.0	22 100	\$9.946.998 \$7.147.9	\$0.101.020	\$4.602.270	\$0,000 537 65	2 522 070	\$12.120.526 \$2	502 171	\$13 657 360 63	242 551	\$14.850.445	2 725 052	\$10.335.975 \$	3 075 285 6	12 675 250	\$6 226 127	\$11.168.730 \$7.488.350
9 9,a	of a bill Dollar Value of accounts reported above that have an active DPA		8,649,236 1.037.491	6 \$13,492,642 \$ 1 \$2,249,443	\$1,459,761 \$1,335,474	. , , , ,	\$13,293,086 \$11,9 \$2,606,573 \$1,9	-,	\$9,946,998 \$7,147,9 \$2,371,015 \$1,138,8	1 - , - ,	\$4,603,370	. , ,	3,532,979 \$825,258	\$12,130,526 \$2, \$2,400,333 \$	502,171 553,675	1 -, , , .	5509,649	1 //	\$498,633	1 -//- 1	-,,	\$1,825,547	\$6,226,127	\$11,168,730 \$7,488,350 \$1,872,662 \$898,110
9.b	Oollar Value of accounts reported above without an active DPA	1 / / - 1	, , .		. , ,	\$10,952,373 \$10,229,421			\$7,575,983 \$6,009,0		. , ,	\$6,989,787 \$2				\$10,844,651 \$1		\$12,199,507 \$2		\$8,378,641 \$				\$9,296,069 \$6,590,240
	Number of delinquent accounts with oldest arrears aged 60-89 Days after issuance of a																							
10	pill	15,754	9,149		12,085	15,728 11,360		13,311	17,770 12,60		9,951	14,240	7,978	15,370	7,863	15,635	6,667	23,791	8,414		8,068	21,424	10,025	14,539 8,187
	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	1,795 13,959	1,045 8,104	,	1,829 10,256	2,512 2,089 13,216 9,271	· '	2,279 11,032	2,647 1,74 15,123 10,8	, , , , , , , , , , , , , , , , , , , ,	1,421 8,530	2,042 12,198	1,000 6,978	2,210 13,160	737 7,126	2,677 12,958	571 6,096	3,359 20,432	537 7,877	,	580 7,488	1,480 19,944	558 9,467	1,604 847 12,935 7,340
10.0	Pollar Value of delinquent accounts with oldest arrears aged 60-89 Days after issuance	13,939	8,10-	14,200	10,230	13,210 3,271	14,562	11,032	13,123 10,8.	13,310	8,330	12,130	0,578	13,100	7,120	12,336	0,030	20,432	7,677	17,030	7,400	13,344	3,407	12,333 7,340
11	of a bill	\$5,645,488 \$2	2,962,450	0 \$7,176,177	\$5,269,861	\$7,291,028 \$5,765,630	\$7,670,920 \$7,2	288,436	\$7,100,935 \$6,425,3	\$5,640,056	\$4,927,566	\$4,748,728 \$3	3,212,244	\$4,772,461 \$2,	207,517	\$5,259,781 \$1	,492,539	\$7,883,002 \$	1,563,741	\$6,756,471 \$	1,505,311	\$6,552,839	\$2,007,103	\$5,360,947 \$2,682,279
	Dollar Value of accounts reported above that have an active DPA	. , ,	\$528,340		\$926,808		\$2,188,536 \$1,6		\$2,464,158 \$1,357,9		\$1,482,891	. , ,	\$946,421		641,293		\$429,582		\$434,421			\$1,655,276	\$404,978	\$1,275,983 \$474,936
11.b	Dollar Value of accounts reported above without an active DPA	\$4,316,465 \$2	2,434,109	9 \$5,480,887	\$4,343,053	\$5,329,879 \$4,529,174	\$5,482,385 \$5,5	89,725	\$4,636,777 \$5,067,4	28 \$3,601,148	\$3,444,675	\$3,105,970 \$2	2,265,823	\$3,171,593 \$1,	566,224	\$3,540,047 \$1	,062,957	\$5,458,714 \$	1,129,320	\$4,765,225 \$	1,161,294	\$4,897,563	\$1,602,125	\$4,084,964 \$2,207,343
12	Number of delinquent accounts with oldest arrears aged 90+ Days after issuance of a bill	48,729	26,771	1 44,158	25,039	43,169 26,616	43,174	28,641	42,612 27,13	36 42,482	31,575	41,638	32,162	38,757	31,643	37,711	30,891	40,081	30,560	43,538	28,057	49,222	28,828	45,751 26,071
12.a	Number of accounts reported above that have an active DPA	10,646	4,620	9,386	3,883	10,302 4,986	11,024	6,100	14,009 5,2	14,579	9,259	13,561	8,923	12,457	8,693	11,898	8,185	12,667	7,908	12,288	6,144	12,123	5,576	9,990 4,210
12.b	Number of accounts reported above without an active DPA	38,083	22,151	1 34,772	21,156	32,867 21,630	32,150	22,541	28,603 21,9	33 27,903	22,316	28,077	23,239	26,300	22,950	25,813	22,706	27,414	22,652	31,250	21,913	37,099	23,252	35,761 21,861
13	Oollar Value of delinquent accounts with oldest arrears aged 90+ Days after issuance of a ماناد	\$29,537,181 \$15	5 939 777	7 \$29,554,702 \$	16 402 510	\$30,344,764 \$18,226,230	\$31,466,497 \$20,5	16 395	\$31,684,900 \$20,376,6	31,628,795	\$23 886 254	\$31,006,715 \$24	1 576 562	\$28 822 669 \$24	286 818	\$27,555,906 \$23	112 264	\$28,221,551 \$2	2 077 856	\$30,109,208 \$2	0.492.994	32,787,057	20 099 883	\$32,392,338 \$19,090,697
13.a	Dollar value of accounts reported on above that have an active DPA	. , ,	2,155,257		\$1,856,788	\$5,268,359 \$2,362,491	\$6,169,603 \$3,0		\$8,626,579 \$2,167,2		. , ,	. , , .		\$7,531,226 \$4,			,495,601	\$7,239,412 \$4		\$6,985,172 \$		\$6,898,206		\$5,409,965 \$2,546,223
13.b	Dollar value of accounts reported above without an active DPA	\$24,212,031 \$13			,	\$25,076,405 \$15,863,740	\$25,296,895 \$17,4		\$23,058,322 \$18,209,3			. , ,		\$21,291,443 \$19,		\$20,601,435 \$18	,,	\$20,982,140 \$1	, - ,	\$23,124,035 \$1		25,888,850 \$		\$26,982,372 \$16,544,474
14	Fotal Number of delinquent accounts	105,966	63,557	· ·	63,840	100,147 65,851	,	69,259	98,567 61,2		59,015	96,474	59,081		57,136	99,456	54,467	120,230	63,904	,	58,731	127,115	72,822	96,317 57,809
14.a 14.b	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA	13,713 92,253	6,726 56.831	-, -	6,846 56.994	14,347 8,476 85.800 57.375	-,	9,496 59.763	17,889 7,50 80.678 53.69	-,	11,214 47.801	16,955 79,519	10,367 48,714	16,426 81,784	9,731 47.405	16,828 82,628	9,088 45,379	17,395 102,835	8,736 55.168	15,526 92,236	7,085 51.646	14,330 112,785	6,602 66,220	12,757 5,958 83,560 51,851
15	Total Dollar Value of delinquent accounts	\$47,563,838 \$27	/	,	,	,		,	\$48,732,833 \$33,949,9	,	,	\$44,835,970 \$31	-,		,	\$46,472,956 \$26	-,	\$50,972,969 \$20	,		- ,			\$48,922,014 \$29,261,326
15.a	Dollar Value of accounts reported above that have an active DPA		3,721,088		\$4,119,071	\$9,806,240 \$5,544,071			\$13,461,751 \$4,664,0	19 \$13,110,136	\$7,763,115	\$11,935,145 \$6	5,747,076				,434,832		5,258,387	\$10,933,753 \$			\$4,365,300	\$8,558,610 \$3,919,269
15.b	Dollar Value of accounts reported above without an active DPA	\$38,896,486 \$23 \$47,191,107 \$33	-,,-	, , , , , , , ,	,,	\$41,358,657 \$30,622,335	\$41,465,792 \$32,9	,	\$35,271,082 \$29,285,8		1 -, ,	\$32,900,825 \$24		\$34,193,230 \$22,		\$34,986,133 \$21	, ,	\$38,640,360 \$2		\$36,267,901 \$2	-,,	41,636,124	-,,-	\$40,363,405 \$25,342,057
16 17	Fotal Dollar Value of current accounts Fotal Active and Pending Final A/R	. , . ,	-,,		,,	\$39,869,600 \$33,978,702 \$91,034,497 \$70,145,107			\$30,046,363 \$13,989,5 \$78,779,197 \$47,939,4							\$43,859,217 \$8, \$90.332.173 \$35						35,498,526 \$		\$46,247,554 \$31,961,594 \$95,169,569 \$61,222,920
	Collection Agencies	+2 ·,· 2 ·,5 ·5 · \$01	,	, , , , , , , , , , , , , , , , , , ,	-,,,551	, =,== ,	, 11,1.1,007 \$31,0	-,	,,	7 - 2 , 1 5 1 , 5 2	,,,.	, ,	, , , , , , , ,	, , , , , , , , , , , , , , ,			, ,	. , , , , , , , , , , , , , , , , , , ,	,,	, 22, 23,032 94	,,,,,,,,,,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	.,,.,,	, , , , , , , , , , , , , , , , , , , ,
18	Number of cases referred to collection agencies	1,915	1,195	5 1,414	977	1,546 1,019	1,821	1,220	2,014 1,30	57 2,093	1,128	2,862	1,641	2,474	1,625	2,055	1,329	2,522	1,572	2,214	1,351	2,138	1,333	1,770 1,099
10	Payment Plans	4,317	2,627	7 4.167	2.834	5.001 3.784	5,342	4.035	7,750 5,28	34 5,333	3,378	5,079	2,998	5,391	2,627	5,662	2,235	6,212	2.394	3.831	1,628	3,644	1.834	4,149 2,429
20	Number of new payments plans, not including AMP Number of payment plans defaulted	4,317	2,627		2,834 1,685	3,011 1,786	- / -	2,432	3,949 2,5		2,633	5,760	3,298	4,836	2,527	5,074	2,235	4,966	2,394	4,577	2,220	5,152	2,393	4,149 2,429 4,251 2,257
21	Number of active payment agreements	.,			_,	2,700	-,			.,	_,.55	-,	-,	8,709	4,887	11,048	5,370	12,142	5,338		4,850	8,758	3,868	9,174 4,334
	Number of Active Step-plan agreements											-		6,782	4,151	8,854	4,515	8,955	4,065		3,160	5,121	2,170	5,905 2,904
21.b	Number of Company issued non-Step plans			+			-			+				1,446 203	584 67	1,703 236	692 86	2,715 265	1,122	3,557 222	1,579	3,452 158	1,635	3,106 1,377 142 43
21.c 21.d	Number of regulatory order non-Step plans Number of Commission sanctioned "October Rule" payment plans			+				-+		+			-+	278	85	255	77	207	62	128	46	27	13	21 10
22	Number of new budget plans, not including AMP						1,794	1,218	2,414 1,3	52				2,075	929	2,021	961	1,937	951	1,225	687	1,389	1,007	1,842 1,258
	Shut-Offs																							
23 24	Number of Accounts Sent Notice of Disconnection for non-payment Number of Service Disconnections for non-payment	36,723 1	24,237	7 25,950	18,197	30,581 22,995 1 19	43,335 705	33,969 181	46,531 37,8- 2,657 24		31,725 512	40,510 1,571	30,389 282	40,500 2,470	26,909 480	42,031 2,394	23,604 525	47,744 1,522	25,480 271	26,772	14,763	31,872 0	18,915	35,614 24,060 0 0
24	Number of Service Disconnections for non-payment Number of Service Disconnections for non-payment on accounts with NO special	1		, U	U	1 15	/05	101	2,031 2	2,701	512	1,3/1	202	2,470	460	2,354	343	1,322	2/1			U	U	0 0
24.a	protection	1		0 0	0	1 19	705	181	2,569 2	2,635	494	1,536	279	2,416	463	2,350	510	1,491	266	2	1	0	0	0 0
	Number of Service Disconnections for non-payment on accounts WITH a special	-	-									·		·		· · · · · · · · · · · · · · · · · · ·		· · · · · · · · · · · · · · · · · · ·		-		-		
24.b 24.c	protection	0	0	0 0	0	0 0	0	0	88 1.365 1	7 66	18 273	35 445	3 143	54 585	17 233	44 472	15	31 359	5	0	0	0	0	0 0
	Number of Service Disconnections for non-payment in excess of \$1000 Ratio of service disconnections for nonpayment to total Residential Customers	1	· ·	J U	0	1 15	335	92	1,365 13	1,024	2/3	445	143	0.6%	0.2%	0.5%	231 0.2%	0.3%	132 0.1%		0.0%	0.0%	0.0%	0.0% 0.0%
25	Average balance of Service Disconnections for non-payment	\$2,992	\$0	\$0	\$0	\$1,544 \$1,754	\$1,348	\$1,223	\$1,474 \$1,78	\$1,152	\$1,563	\$933	\$1,428	\$878	\$1,463	\$851	\$1,357	\$897	\$1,497	\$588	\$671	\$0	\$0	\$0 \$0
	Average balance of Service Disconnections for non-payment on accounts with NO special																							
25.a	protection	\$2,992	\$0	\$0	\$0	\$1,544 \$1,754	\$1,348	\$1,223	\$1,449 \$1,79	93 \$1,117	\$1,534	\$925	\$1,436	\$857	\$1,436	\$850	\$1,335	\$869	\$1,470	\$588	\$671	\$0	\$0	\$0 \$0
25.b	Average balance of Service Disconnections for non-payment on accounts WITH a special protection	\$0	Śſ	\$0	ŚO	\$0 \$0	\$0	\$0	\$2,209 \$1,5	\$2,559	\$2,346	\$1,307	\$692	\$1,794	\$2,186	\$931	\$2,111	\$2,241	\$2,955	\$0	ŚO	\$0	ŚO	\$0 \$0
	Restorations		, , c	, , , , , , , , , , , , , , , , , , ,	<u> </u>	, , , , , , , , , , , , , , , , , , ,			. ,	÷2,555	+=,5 .0	+=/-=		. =, : = .	,_55		,	/- ·-	,555					,- 40
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		Jan-19		Feb-		Mar-:		Apr-19	May-1		Jun-19		Jul-19		Aug-19		Sep-19		Oct-19		Nov-		Dec-1		Jan-20
25	In the second second second	Electric	Gas	Electric	Gas	Electric	Gas	Electric Gas	Electric	Gas		Gas		Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric Gas
26	Number of Service Restorations within 7 days of termination Number of Service Restorations within 7 days of termination on accounts with NO	1	Ü	0	0	1	19	576	92 1,993	179	1,926	211	1,159	116	1,969	285	1,869	267	1,267	157	1	1	0	0	0 0
26.a	Ispecial protection	1	0	0	0	1	19	576	92 1,921	173	1,867	199	1,125	113	1,920	274	1,828	254	1,237	152	1	1	0	0	0 0
	Number of Service Restorations within 7 days of termination on accounts WITH a special	I							,		,		, -		,		, , , , , , , , , , , , , , , , , , , ,		, -						
26.b	protection	0	0	0	0	0	0	0	0 72	6	59	12	34	3	49	11	41	13	30	5	0	0	0	0	0 0
27	Average balance of of service restorations	2 002	40		40	40	44.740	4075	20 4042	44.540	A===	4704	6404	40.50	A.F.	4074		40.54	4520	****	6510	4504	40	40	40 40
27.a 27.b	Average balance of of service restorations on accounts with NO special protection Average balance of of service restorations on accounts WITH a special protection	2,992	\$0	\$0 \$0	\$0 \$0	\$0 \$0	\$1,718 \$0	\$875 \$7 \$0	29 \$813 \$0 \$1,978	\$1,512 \$1,521	\$575 \$2,112	\$704 \$2,415	\$481 \$1,438	\$863 \$707	\$454 \$1,694	\$974 \$1,572	\$444 \$893	\$861 \$2,269	\$628 \$2,058	\$1,141 \$2,921	\$610 \$0	\$604 \$0	\$0 \$0	\$0 \$0	\$0 \$0 \$0 \$0
27.0	Average duration of service disconnection for Service Restorations within 7 days of	0	ŞÜ	30	ŞU	ŞU	ŞÜ	, JU	31,376	\$1,321	\$2,112	\$2,413	\$1,430	\$707	\$1,054	\$1,372	\$633	32,203	32,038	32,321	30	ŞU	30	ŞU	30 30
28	termination							1.2	3.9	1.0					1.0	2.0	1.0	3.0	1.0	3.0	1.0	1.0	0.0	0.0	0.0 0.0
	Write-Offs																								
29	Number of Accounts Classified as Written-Off	2,146	1,360	1,659	997	1,407	1,016	,	04 1,568	1,021	1,511	1,028	1,818	1,262	2,242	1,281	2,225	1,451	1,966	1,409	, -	1,086	1,927	1,238	2,148 1,319
29.a 29.b	Number of Residential Accounts Classified as Written-Off Number of Commercial and Industrisal Classified as Written-Off	1,974 172	1,303	1,552 7 107	938	1,286 121	954	1,260 8 122	50 1,430 54 138	951	1,384	967 61	1,665 153	1,162	2,098 144	1,205	2,108 117	1,365	1,845 121	1,335	1,605 123	1,040	1,811 116	1,188	2,008 1,250 140 69
30	Dollar Value of Accounts Classified as Written-Off		\$878.708	\$ \$1.141.556	\$627.546	\$957.312	\$652.544	\$1.122.982 \$601.0	-	\$749.441		878.526		\$987.541	\$2.498.642	1.130.439		\$1.334.254	\$1.619.847	\$1.130.088		\$944.854	\$1.186.764	\$876.905	\$1,404,211 \$907,733
30.a	Dollar Value of Residential Accounts Classified as Written-Off	1 //-	\$826,143	\$998,790	,	\$803,188	\$612,857	\$961,612 \$570,6	, ,	\$700,072	. , ,	805,121	1 //	\$883,491	1 //- 1	\$889,526	1 //	\$1,248,536	\$1,247,742	. ,,	\$1,253,999	\$849,237	\$1,058,895	\$824,588	\$1,154,054 \$838,478
30.b	Dollar Value of Commercial and Industrisal Classified as Written-Ofl	\$206,334	\$52,565	\$142,765	\$36,950	\$154,124	\$39,687	\$161,370 \$30,3		\$49,369	\$188,140	\$73,405	7-00/0-	\$104,051	\$264,725	\$240,913	\$206,666	\$85,718	\$372,105	\$69,891	\$126,298	\$95,617	\$127,869	\$52,317	\$250,157 \$69,255
31	Dollar Value of write-off recoveries	, ,	\$333,747	\$415,231	\$325,365	\$534,372	\$431,617	\$524,942 \$386,4		\$294,437		327,924	, ,-	\$286,597		\$256,141	\$401,997	\$264,193		\$517,277	\$585,178	\$485,529	\$434,688	\$357,372	\$387,609 \$280,127
	Dollar Value of Residential write-off recoveries	1 ,	\$303,268	\$386,037	\$316,488	\$508,935	\$423,035 \$8.583	\$500,532 \$371,2		\$282,683	1 7 7	301,788	, ,	\$273,748	1 , -	\$237,181	\$384,221	\$248,339	1 /-	\$479,747	\$450,483	\$430,670	\$403,868	\$340,521	\$358,716 \$268,097
31.b	Dollar Value of Commercial and Industrisal write-off recoveries Dollar value of NET A/R Write-Offs	\$22,283 \$1.118.217	\$30,479 \$544.961	\$29,194	\$8,876 \$302.182	\$25,437 \$422.940	\$8,583	\$24,411 \$15,2 \$598.040 \$214.5		\$11,754 \$455.004		\$26,136 550.602		\$12,850 \$700.944	\$23,821 \$2.081.716	\$18,959 \$874,299	\$17,776 \$1.607.554	\$15,854 \$1,070,061	\$76,231 \$974.693	\$37,530 \$612.811	\$134,696 \$795,118	\$54,858 \$459.325	\$30,820 \$752,076	\$16,852 \$519,533	\$28,893 \$12,031 \$1,016.602 \$627.606
32.a	Dollar Value of Residential NET A/R Write-Offs	. , -,	\$522,875	\$612,753	\$274,108	\$294,253	\$189,822	\$461,080 \$199,4	, , .	\$417,389	1 /	503,333	, ,	\$609,743	1 / /	\$652,345	1 / /	\$1,000,197	, - ,	\$580,450	\$803,516	\$418,567	\$655,028	\$484,067	\$795,338 \$570,382
32.b	Dollar Value of Commercial and Industrisal NET A/R Write-Offs	\$184,051	\$22,086	\$113,572	\$28,073	\$128,687	\$31,104	\$136,960 \$15,1		\$37,615		\$47,269	,,	\$91,201	1 //-	\$221,954	\$188,890	\$69,864	\$295,874	\$32,361	-\$8,398	\$40,759	\$97,049	\$35,465	\$221,264 \$57,224
	Low Income Discount Rate																								
33	Number of Low-Income Accounts								35,187	21,380		21,583			33,443	21,543	33,451	21,466	32,811	19,815		18,424	31,253	17,947	31,501 17,884
33.a 33.b	Number of Accounts (no rider) Number of Accounts (with rider)			}					32,106 3.081	19,071 2,309	31,348 3,167	19,227 2.356			29,887 3,556	18,997 2,546	29,671 3,780	18,783 2.683	29,022 3,789	17,171 2,644	28,852 3.956	15,729 2,695	27,243 4,010	15,256 2,691	27,466 15,197 4,035 2,687
34	Percent of customers on the low-income discount			1					3,061	2,309	3,10/	۵,550		-+	7.7%	2,546 8.9%	7.6%	8.6%	7.4%	7.9%	7.4%	7.3%	7.1%	7.1%	7.1% 7.1%
35	Total receipts							\$3,706,622 \$3,406,1	69 \$3,448,967	\$1,692,048	\$2,529,219 \$2,0	650,417				\$568,822	\$2,885,340	\$531,532	\$2,693,917	\$559,320	\$1,957,859	\$411,379	\$2,058,310	\$620,588	\$2,734,193 \$1,207,038
36	Total receipts paid by LIHEAP	\$0	\$0	\$300,213	\$841,538	\$140,411	\$638,944	\$276,111 \$794,3	51 \$382,890	\$1,908,175	\$131,420 \$2,	168,472			\$3,369	\$11,088	\$5,441	\$10,565	\$11,434	\$53,059	\$0	\$8,049	\$10,409	\$77,683	\$47,805 \$0
36.a	1 1 7 0														\$1,520	\$10,995	\$1,820	\$8,650	\$9,940	\$52,270	\$0	\$6,520	\$7,535	\$76,085	\$37,712 \$0
36.b	Total receipts paid by Crisis LIHEAP			025	2 225	270	1.500	056 3.0	12 1240	4.554	205	F 602	270	4.670	\$1,849	\$93	\$3,621	\$1,915	\$1,494	\$789 143	\$0	\$1,529	\$2,874	\$1,598	\$10,093 \$0
38	Total number of customers receiving a LIHEAP payment for the month Total billed	0 \$2,835,702 \$	2 811 756	926 \$2,879,168	,	378 \$2,777,740	1,596	956 2,0 \$2,277,486 \$2,066,7	,	4,664		5,603 878,134	370 \$2,732,952	1,679 \$626,936	\$3,408,078	\$625,646	\$2,586,311	\$637,525	\$2,063,353	\$747,412	0 \$2,134,285	\$1 173 074	\$2.666.588	205 \$1,035,848	133 0 \$3,011,570 \$2,567,352
36	Delinquency	\$2,833,702 \$	12,011,730	32,873,108	JJ,102,137	\$2,777,740	\$2,943,673	\$2,277,460 \$2,000,7	02 32,121,733	71,330,030	72,033,141 3	070,134	32,732,332	J020,330	33,408,078	3023,040	32,380,311	J037,323	\$2,003,333	J/47,412	, J2,134,263	71,173,074	32,000,388	Ç1,033,646	\$3,011,370 \$2,307,332
	Number of low-income delinquent accounts with oldest arrears aged 30-59 Days after																								
39	issuance of a bill														3,897	885	4,106	975	3,678	1,077	3,471	1,128	2,635	1,296	3,184 1,730
39.a	Number of accounts reported above that have an active DPA														260	29	358	51	257	50	191	58	145	78	252 136
39.b															3,637	856	3,748	924	3,421	1,027	3,280	1,070	2,490	1,218	2,932 1,594
40	Dollar Value of low-income delinquent accounts with oldest arrears aged 30-59 Days after issuance of a bill														\$282,191	\$37,480	\$321,962	\$34,682	\$281,187	\$41,228	\$197,697	\$61,585	\$223,635	\$103,085	\$267,289 \$193,973
40.a															\$282,191	\$1,395	\$321,962	\$6,350	\$39,426	\$9,845		\$9,971	\$223,033	\$8.876	\$42,039 \$19,609
	Dollar value of accounts reported above without an active DPA														\$254,318	\$36,085	\$285,341	\$28,332	\$241,761	\$31,383	, -,	\$51,614	\$194,577	\$94,209	\$225,250 \$174,364
	Number of low-income delinquent accounts with oldest arrears aged 60-89 Days after																								
41	issuance of a bill							2,644 2,0	04 1,926	1,342	1,796	1,087			1,612	625	2,111	583	2,262	521	2,308	657	1,898	722	3,064 1,759
41.a															373	105	582	89	586	77	454	100	293	90	260 152
41.b	Number of accounts reported above without an active DPA														1,239	520	1,529	494	1,676	444	1,854	557	1,605	632	2,804 1,607
42	Dollar Value of low-income delinquent accounts with oldest arrears aged 60-89 Days after issuance of a bill							\$867.611 \$889.4	61 \$509.837	\$434 248	\$441,441 \$	259 991			\$289,223	\$59.566	\$368.888	\$47.036	\$391,755	\$48.077	\$349.622	\$57.189	\$301,815	\$106,256	\$243,814 \$184,793
42.a	Dollar value of accounts reported above that have an active DPA							7001/022 7000/	7000,001	+ 10 1,2 10	¥ * 1.2, * 1.2				\$94,901	\$16,175	\$136,913	\$11,178	\$139,903	\$16,341	\$95,141	\$17,555	\$73,691	\$30,020	\$42,204 \$21,049
42.b	Dollar value of accounts reported above without an active DPA														\$194,322	\$43,392	\$231,975	\$35,858	\$251,852	\$31,736	\$254,481	\$39,634	\$228,124	\$76,236	\$201,610 \$163,745
	Number of low-income delinquent accounts with oldest arrears aged 90+ Days after																								
43	issuance of a bill							13,503 9,2	27 10,824	7,350	10,589	6,363			9,663 4,479	6,337 2,561	9,591 5.039	6,335	9,718 5.092	5,699 2.438	10,179 4.679	5,279	9,980 3,301	5,189	11,687 6,009 3.506 1.251
43.a 43.b	Number of accounts reported above that have an active DPA Number of accounts reported above without an active DPA			†		 			+		 			-+	5.184	3,776	4.552	2,763 3,572	4,626	3,261	5,500	1,954 3,325	6,679	1,275 3,914	3,506 1,251 8,181 4,758
	Dollar Value of low-income delinquent accounts with oldest arrears aged 90+ Days after															5,1.0	.,,,,,,	5,51	,,===	-,	2,000	-,		-,	0,202
44	issuance of a bill							\$17,657,398 \$12,769,1	83 \$14,081,558	\$9,766,330	\$13,504,944 \$7,	985,918							\$11,734,968						
44.a	Dollar value of accounts reported above that have an active DPA															2,371,478	. , ,	\$2,459,145	\$5,195,649		\$4,552,675		\$3,148,868		\$3,150,809 \$1,283,812
44.b	Dollar value of accounts reported above without an active DPA Total Number of low-income delinquent accounts							20,301 13,4	24 15,902	10,087	15,061	8,396			\$6,910,959 \$ 15,172	4,452,349 7,847	\$6,547,854 15,808	\$4,179,281 7,893	\$6,539,319 15,658	\$3,729,568 7,297	\$7,185,224 15,958	\$3,617,829 7,064	\$7,809,533 14,513	\$4,024,803 7,207	\$8,490,067 \$4,538,436 17,935 9,498
45.a	Number of accounts reported above that have an active DPA							20,501 13,4	15,902	10,067	13,001	0,390			5,112	2,695	5,979	2,903	5,935	2,565		2,112	3,739	1,443	4,018 1,539
45.b	Number of accounts reported above that have an active DPA			1		1			1		1			+	10,060	5,152	9,829	4,990	9,723	4,732		4,952	10,774	5,764	13,917 7,959
46	Total Dollar Value of low-income delinquent accounts							\$19,373,500 \$14,233,0	55 \$15,074,728 \$	10,451,746	\$14,349,798 \$8,3	363,903			\$12,105,545 \$	6,920,873	\$12,438,613	\$6,720,144	\$12,407,910	\$6,011,839	\$12,285,218	\$5,524,219	\$11,483,851	\$5,508,187	\$12,151,981 \$6,201,014
46.a	Dollar value of accounts reported above that have an active DPA		·												\$4,745,946 \$			\$2,476,673		\$2,219,152	\$4,674,375		\$3,251,617		\$3,235,052 \$1,324,470
46.b												-			\$7,359,599 \$	4,531,825	\$7,065,170	\$4,243,471	\$7,032,933	\$3,792,687	\$7,610,843	\$3,709,077	\$8,232,234	\$4,195,247	\$8,916,928 \$4,876,544
47	Shut-Offs Number of low-income Accounts Sent Notice of Disconnection							5,673 4,8	34 5,919	5,066	4,023	3,621			4,235	2,881	4,667	2,763	4,921	2,582	94	61	209	9.0	436 217
48	Number of low-income Accounts sent Notice of Disconnection Number of low-income Service Disconnections for Non-Payment			1		 		31	4 511	33	4,023	37		-+	367	41	314	52	259	40	0	01	0	0	0 0
	Ratio of low-income service disconnections for nonpayment to total low-income			1				-	1			- 1									Ť	1		Ť	
49	Residential Customers								1.5%	0.2%	1.3%	0.2%			1.1%	0.2%	0.9%	0.2%	0.8%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0% 0.0%
	Restorations																								
50	Number of low-income Service Restorations for non-payment			1		 		30	4 511	27	736	52		-+	354 1	31	274	24	224	25	0	0	0	0	0 0
51	Average duration of low-income service disconnection for restored accounts Write-Off														1	3	1	4	1	4	U	U	U	0	U U
52	Number of low-income accounts Classified as Written-Off	261	159	193	106	161	98	158 1	70 172	108	190	125	178	99	250	114	294	158	239	182	210	193	117	66	212 149
53	Dollar Value of low income accounts classified as written-off		\$185,480		\$110,467		\$124,884	\$217,242 \$132,8		\$125,113		185,581		\$116,414		\$141,494	\$471,188	\$245,063		\$221,797		\$186,625	\$221,451	\$153,002	\$227,619 \$156,739
54	Dollar Value of low-income write-off recoveries	\$97,525	\$63,520			\$119,127	\$98,883	\$110,866 \$71,9		\$62,268		\$74,147		\$57,881	\$84,984	\$43,797		\$42,305	\$126,105	\$97,086		\$94,249	\$80,007	\$62,634	\$106,920 \$50,808
55	Dollar value of NET low-income A/R Write-Offs	\$242,903	\$121,959	\$114,909	\$50,931	\$52,353	\$26,002	\$106,376 \$60,9	41 \$77,754	\$62,845	\$179,218 \$	111,434	\$98,982	\$58,533	\$350,974	\$97,697	\$361,475	\$202,757	\$188,056	\$124,711	\$207,858	\$92,376	\$141,444	\$90,368	\$120,700 \$105,931
EE	Arrearage Management Program Number of Accounts (total enrollees in the program)	2,037	1.102	1,984	1,115	1,997	1.158	2,138 1,3	22 2,598	1 605	2 607	1 761	2,746	1,748	2.764	1 696	2,748	1,580	2,593	1 422	2,347	1 261	2,138	1,147	2,011 1,078
57	Number of Accounts (total enrollees in the program) Percent of low-income customers enrolled on the AMP	2,037	1,102	1,984	1,115	1,997	1,158	2,138 1,3	22 2,598 7.4%	1,685 7.9%		1,761 8.2%	2,/40	1,/48	2,764 8.3%	1,686 7.8%	8.2%	1,580 7.4%	7.9%	1,433 7.2%	7.2%	1,261 6.8%	6.8%	1,147 6.4%	2,011 1,078 6.4% 6.0%
58	Total receipts paid by enrollees	\$230,339	\$83,114	\$217,233	\$79,335	\$229,161	\$95,243	\$227,349 \$106,6		\$113,855		118,481	\$303,196	\$133,745	\$289,996	\$112,618	\$276,876	\$97,309	\$262,582	\$100,893		\$72,799	\$222,847	\$74,793	\$200,070 \$61,467
59	Total receipts paid by LIHEAP	\$0	\$0	\$50,261	\$86,674	\$11,026	\$12,905	\$32,047 \$133,1		\$66,851		463,190		\$154,168	\$3,569	\$2,410	\$668	\$1,630	\$6,934	\$29,049	\$0	\$3,709	\$2,110	\$11,530	\$36,213 \$25,870
									-																

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		Jan-:	19	Fe	b-19	Mar	r-19	Apı	-19	May	-19	Jun-	19	Jul-1	.9	Aug-1	•	Sep-1	.9	Oct-1	9	Nov-	19	Dec-1	19	Jan-2	.0
		Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas	Electric	Gas
60	Total billed to program participants, includes both arrears payment and current bil															\$881,315	\$407,968	\$812,028	\$368,499	\$716,350	\$297,268	\$557,167	\$231,332	\$425,213	\$156,771	\$319,584	\$122,285
61	Number of newly enrolled customers	189	12	6 20	2 149	9 235	17	2 356	270	802	580	435	307	347	215	356	199	313	127	298	146	176	81	128	54	163	81
61.a	Number of newly enrolled customers: not associated with service restoration															328	196	287	127	279	146	176	81	128	54	163	81
61.b	Number of newly enrolled customers: associated with service restoration															28	3	26	0	19	0	0	0	0	0	0	0
62	Number of customers exited the program	327	16	7 26	3 14:	3 216	11	6 240	109	264	147	214	115	294	177	284	182	309	242	400	257	295	183	360	194	285	136
62.a	Number of customers exited the program by default	291	15	1 23	5 13:	1 177	10	2 189	96	197	124	142	93	205	151	195	159	222	213	314	230	246	166	309	177	246	123
62.b	Number of customers exited the program by cancellation	36	1	6 2	8 1	2 39	1	4 51	13	67	23	72	22	89	26	89	23	87	29	86	27	49	17	51	17	39	13
63	Number of customers successfully completing a 12-month program	12		7 1	0 :	7 11		5 5	1	136	85	109	82	70	57	63	27	71	17	84	25	48	16	40	10	35	22
	Number of customers successfully completing a 12-month program with remaining																										
63.a	arrears															62	27	71	17	84	25	48	16	40	10	35	22
	Number of customers that have fully completed the program with full pay-down to zero																										
63.b	arrears															1	0	0	0	0	0	0	0	0	0	0	0
	Number of AMP-enrolled delinquent accounts with oldest arrears aged 60+ Days after																										
64	issuance of a bill							2,283	1,387	2,453	1,525	2,473	1,428	3		2,290	1,229	2,435	1,210	2,373	1,110	2,240	980	1,823	755	1,875	834
	Dollar Value of AMP-Enrolled delinquent accounts with oldest arrears aged 60+ Days																										
65	Donal Value of Aivir -Enrolled delinquent accounts with oldest affeats aged 00+ Days							\$3,526,666	\$2,095,396	\$3,793,675	\$2,244,409	\$3,773,419	\$1,967,130	D		\$3,507,090	\$1,624,371	\$3,710,347	\$1,600,019	\$3,445,090	\$1,486,300	\$3,146,234	\$1,366,937	\$2,527,992	\$1,140,121	\$2,510,229	\$1,225,429
66	Number of AMP program participants receiving LIHEAP	0		0 6	5 11:	2 14	1	7 43	186	132	84	46	564	50	195	5	3	1	2	9	38	0	5	3	16	39	33
67	Percent of AMP customers receiving LIHEAP payments	0.0%	0.0	% 3.39	6 10.09	6 0.7%	1.59	6 2.0%	14.1%	5.1%	5.0%	1.7%	32.0%	1.8%	11.2%	0.2%	0.2%	0.0%	0.1%	0.3%	2.7%	0.0%	0.4%	0.1%	1.4%	1.9%	3.1%

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

March 5, 2020

Date

National Grid Docket No. 4770 (Rate Application) & Docket No. 4780 (PST) Combined Service list updated 9/24/2019

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